

## **Financial support if you have to self-isolate and you're on a low income.**

If you have symptoms of coronavirus, you should stay at home and self-isolate immediately to stop the spread of the virus and protect family, friends and your community. It's vital that you play your part and follow the rules around self-isolation.

If you're asked to self-isolate by NHS Test and Trace and you're on a low income, unable to work from home and will lose income as a result, you may be entitled to a payment of £500 from your local authority under the Test and Trace Support Payment scheme.

The scheme will run until 31 January 2021.

If you live in Southampton you can find more information here:

<http://www.southampton.gov.uk/coronavirus-covid19/help/money-residents/test-trace-support.aspx>

(Go to [www.southampton.gov.uk](http://www.southampton.gov.uk), click on Coronavirus Covid-19, Testing, Test and Trace Support)

If you live in Hampshire you can need to apply via your local council:

- Eastleigh Borough Council <https://www.eastleigh.gov.uk>
- Fareham Borough Council <https://www.fareham.gov.uk>
- Gosport Borough Council <https://www.gosport.gov.uk>
- New Forest District Council <https://www.newforest.gov.uk>
- Portsmouth City Council <https://www.portsmouth.gov.uk>
- Rushmoor Borough Council <https://www.rushmoor.gov.uk>
- Test Valley Borough Council <https://www.testvalley.gov.uk>
- Winchester City Council <https://www.winchester.gov.uk>

On the next page, there is a flow chart that explains who can apply for the £500 payment.

Have you tested positive for Coronavirus?

Yes

Have you been contacted by NHS Test and Trace and have been given an 8 digit code because you have tested positive?

Yes

Have you been contacted by NHS Test and Trace and have been given an 8 digit code and asked to self-isolate because of a close contact who has tested positive?

Yes

Are you employed or self-employed?

Yes

Are you unable to work from home and will lose income (money) as a result of self-isolating?

Yes

Do you receive at least one of the following?

- Universal Credit
- Working Tax Credit
- income-based Employment and Support Allowance
- income-based Jobseeker's Allowance
- Income Support
- Housing Benefit
- Pension Credit

Yes

If you don't receive any of the benefits listed but you will face financial hardship as a result of not being able to work while you are self-isolating you may still be eligible for a discretionary payment.

No

Yes

Do you agree to self-Isolate?

Yes

### When to apply

You can only apply to receive this payment once you have received a letter confirming you been tested positive for COVID-19 and up to two weeks after your period of self-isolation ends.

Apply here (if you live in Southampton): [www.southampton.gov.uk/coronavirus-covid19/help/money-residents/test-trace-support.aspx](http://www.southampton.gov.uk/coronavirus-covid19/help/money-residents/test-trace-support.aspx)